

# Update on Inclusion commitment





## The Inclusion Commitment & Principles



## We commit to ensuring the Energy and Utilities sector workforce is inclusive and diverse:

- Being inclusive enables our sector to attract and retain the diverse talent that is crucial to ensuring a resilient workforce.
- Being inclusive will help us to more innovative and achieve greater productivity by adapting to our changing environment.
- Having a diverse workforce ensures we are reflective and inclusive of the customers and communities we serve.

## Five Principles:

To meet our inclusion commitment we will:

- Work collaboratively as a sector to drive change, challenging ourselves to do things differently, by sharing best practice and delivering sector priorities
- Focus on inclusion in its entirety, however our sector history requires targeted sector action to start by increasing gender, BAME and disability workforce representation.
- 3. Measure and be transparent about progress in our individual organisations and as a sector.
- 4. Ensure we create the culture we need to attract the workforce of tomorrow.
- 5. Be inclusive in the way we attract, recruit and develop our people.

### Launch details:

- Launched by 32 companies on 11<sup>th</sup> February 2019
- Digital campaign across LinkedIn, twitter for B2B messaging and Twitter/ facebook for talent comms (via TSN)
- #energisinginclusion #2020skills
- Website links <a href="https://www.euskills.co.uk/inclusion/">https://www.euskills.co.uk/inclusion/</a>



# **Participating Employers**



































































## **D&I** Social Media from Members

#energisinginclusion

Kier Group plc 🤡 @kiergroup · Feb 11 Today, our Utilities and Rail business has pledged its support to the @EUSkills Inclusion Commitment, that looks to bring the sector together to work collaboratively to attract more diverse talent to the sector. #2020skills #energisinginclusion



We know we need to do more to connect with underrepresented groups. That's why we're supporting the Inclusion Commitment which will challenge the utilities sector to attract talent from all walks of life. Read more:



Amey @ @Ameyplc · Feb 11

@networkedtalent

ow.ly/8EBJ30nEylm

We've signed up to #energisinginclusion @EUSkills - together we're committed to improving diversity and inclusion across the energy and utilities sector. fal.cn/iQOF #2020skills

We, @NGNgas and @NorthumbrianH2O have joined 29 other energy and utilities employers today to launch a long-term commitment to attract more diverse and

inclusive talent into their industry #energisinginclusion #2020skills @EUSkills





### **ENERGY & UTILITIES** SKILLS PARTNERSHIP

ssencommunity @ @ssencommunity · Feb 11

We have joined forces with fellow utility employers @EUSkills to attract more diverse talent to the UK energy industry #energisinginclusion #2020skills

There's no quick fix or one-off initiative to build a more diverse workforce. It requires systemic change to give the best opportunity to attract, retain and develop the broadest range of talent. Action not words alone will drive diversity and this commitment is backed up with tangible outputs from all organisations involved to bring about the change we need."



Colin Nicol, Managing Director, Networks



ScottishPower @ScottishPower · Feb 11

Today we're backing the @EUSkills Inclusion Commitment to champion diversity and drive innovation in the energy sector. ##energisinginclusion #2020skills

We are proud to support the Energy & Utilities Skills Partnership's Inclusion Commitment and we hope to lead by example, showing how teams with greater diversity and strong leadership can offer much higher levels of innovation, creativity and success for our business and the energy sector as a whole."



Keith Anderson, CEO



Welsh Water @ @DwrCymru · Feb 11

We are pleased to join 31 other utilities and energy companies to sign up to the @EUSkills Inclusion Commitment - working together to attract talent that reflects the diversity of the customers we serve #2020skills #energisinginclusion





We look forward to developing our work with the energy and utilities sector, helping to plug the skills gap in a socially inclusive way.

#2020skills #energisinginclusion @euskills @networkedtalent

It's hugely important that, as we attract new talent to the sector, we retain, recruit and develop people from the widest possible range of backgrounds.







#### National Grid UK @nationalgriduk · Feb 11

National Grid is proud to be part of the Inclusion Commitment which will challenge the energy & utilities sector to inspire and connect with underrepresented groups. euskills.co.uk/the-sectors-in... @euskills #energisinginclusion #2020skills



#### Energy & Utility Skills @EUSkills

Leading energy & utilities CEOs launch an Inclusion Commitment as part of ensuring sector workforce resilience. Read how the sector is taking collective action to ensure the workforce mirrors the communities they...



Barry McNicholas, executive director of Kier Utilities explains why today is an important day for the utilities sector as it comes together to pledge its support to the Energy & Utility Skills Partnership Inclusion Commitment.

Read his thoughts in our latest blog, here: https://lnkd.in/d\_4YHjV

#2020skills #energisinginclusion



"In order to bring about real change, organisations across utilities must unite."

kier.co.uk



#### Wales&West Utilities @WWUtilities · Feb 11

Being a gas engineer isn't about you gender, race or sexuality: it's about your skills and how you do things. So we're really proud to be supporting @euskills Inclusion Commitment #energisinginclusion #2020skills www.tilities.co.uk/news-



## 18,305 followers

We want to be more representative of the people and communities we serve, so today we joined with 32 other companies to pledge a commitment to attract more diverse and inclusive talent into the energy and utility sector. Working with Energy & Utility Skills we're proud to sign up the to principles which guide our approach. Not only will we build a more resilient workforce for the future, we'll deliver better customer service. Find out more here:



Leading energy & utilities CEOs launch a sector inclusion commitment - Energy Utility Skills

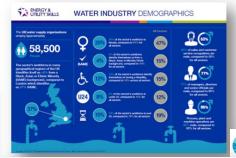
SGN <sup>◎</sup> @SGNgas · Feb 11

Today we've joined with 31 other energy and utility companies to launch a longterm Inclusion Commitment to attract more diverse talent into our industry. Read more: bit.ly/2UWVSSt #energisinginclusion #2020skills



United Utilities PLC @uugroupplc · Feb 12

Our commitment to equality and providing a diverse working environment for our employees is more than just a once-a-year pledge. Check out our gender pay report for more information bit.ly/2Br3oxi #2020skills #energisinginclusion



Northumbrian Water @NorthumbrianH2O · Feb 11

We're among 322 employers in the energy and utilities sectors who are today making a long term pledge to increase and promote diversity and inclusivity in our workforce >> bit.ly/2UTXMDo

#energisinginclusion #2020skills @euskills @ngngas @northpowergrid



FROM LEADING BUSINESSES ARE COMMITTED TO WORKING COLLABORATIVELY TO ADDRESS THE CHALLENGE OF BECOMING MORE INCLUSIVE



Yorkshire Water @ @YorkshireWater · Feb 15 Here's why we're supporting the @EUSkills inclusion commitment! #energisinginclusion

> environment which reflects our equally diverse customer base. This is integral to delivering against our Strategic Business Objectives and our vision of 'Taking responsibility for the water environment for good'. We also believe that an innovative and effective Equality and Diversity Strategy is an essential ingredient in maintaining sector leading

RICHARD FLINT, Chief Executive YORKSHIRE WATER



#### SSE JOINS SECTOR-WIDE INCLUSION AND DIVERSITY COMMITMENT



Scottish Water @ @scottish\_water · Feb 11

We're one of 32 UK energy & utility sector organisations championing diversity &

You can find out more about our Inclusion Commitment & Principles in this short film from @EUSkills

#energisinginclusion #2020skills

## THE SECTOR RECOGNISES ITS DIVERSITY CHALLENGES.

THE WORKFORCE RENEWAL AND SKILLS STRATEGY: 2020 HIGHLIGHTS THE DIVERSITY AND INCLUSIVE CHALLENGES WE FACE



#### Cadent Gas Limited

6.471 followers

We are proud to be part of @EUSkills Inclusion Commitment. Women, people from black and ethnic minority communities, disabled people & the under 24s are under-represented in the Energy and Utilities industry. We will work with our fellow energy and utility companies to change this http://ow.ly/ iMey50I50jn. #energiseinclusion#2020skills

am proud of the diverse workforce we have within Cadent. Cadent is working hard to encourage omen, people from black and ethnic minorities, those with disabilities and under 24s into the company and as well as the energy industry. By signing up to this Diversity and Inclusion ommitment through the Energy and Utilities Skills Partnership, we are showing a united front to improve and to share best practice throughou the gas and energy industry."

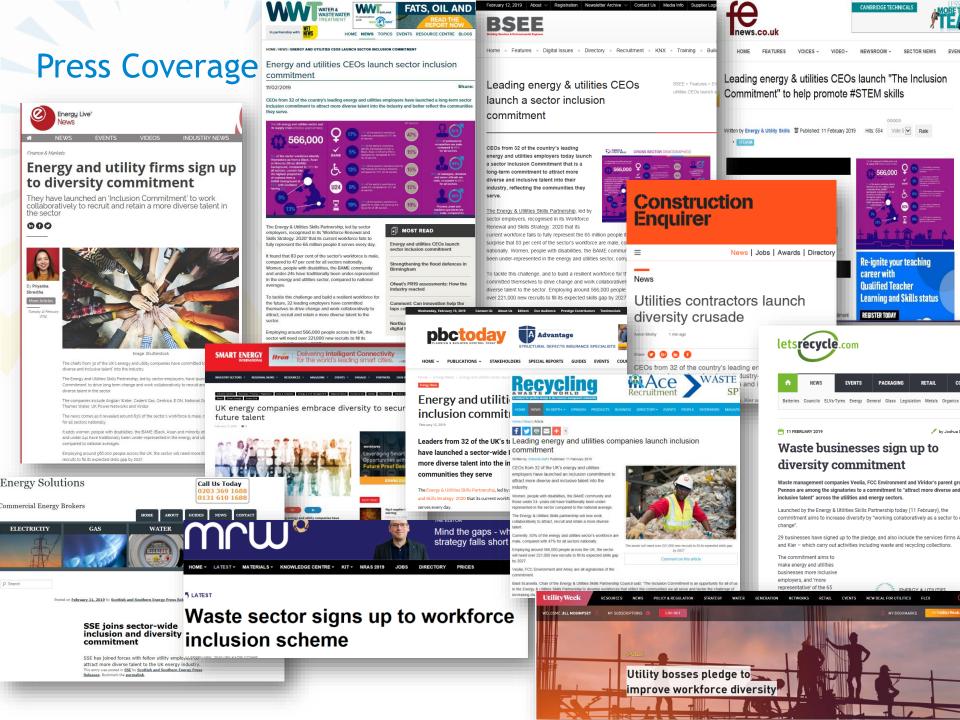
Chris Train, Chief Executive



# **Employer Coverage**



- Amey <a href="https://www.amey.co.uk/media/press-releases/2019/february/eu-skills-inclusion-commitment-2019/">https://www.amey.co.uk/media/press-releases/2019/february/eu-skills-inclusion-commitment-2019/</a>
- Cadent Gas <a href="https://cadentgas.com/media/press-releases/cadent-commits-to-a-more-diverse-workforce">https://cadentgas.com/media/press-releases/cadent-commits-to-a-more-diverse-workforce</a>
- Essex & Suffolk Water <a href="https://www.eswater.co.uk/media-centre/3190\_5540.aspx">https://www.eswater.co.uk/media-centre/3190\_5540.aspx</a>
- FCC Environment <a href="https://www.fccenvironment.co.uk/leading-energy-utilities-ceos-launch-a-sector-inclusion-commitment.html">https://www.fccenvironment.co.uk/leading-energy-utilities-ceos-launch-a-sector-inclusion-commitment.html</a>
- Kier <a href="https://www.kier.co.uk/media/blog-posts/in-order-to-bring-about-real-change-organisations-across-utilities-must-unite/">https://www.kier.co.uk/media/blog-posts/in-order-to-bring-about-real-change-organisations-across-utilities-must-unite/</a>
- Northern Gas Networks <a href="https://www.northerngasnetworks.co.uk/2019/02/13/ngn-joins-north-east-utilities-to-launch-sector-wide-inclusion-commitment/">https://www.northerngasnetworks.co.uk/2019/02/13/ngn-joins-north-east-utilities-to-launch-sector-wide-inclusion-commitment/</a>
- Northern Powergrid <a href="https://www.northernpowergrid.com/news/north-east-utilities-help-launch-sector-wide-inclusion-commitment">https://www.northernpowergrid.com/news/north-east-utilities-help-launch-sector-wide-inclusion-commitment</a>
- Northumbrian Water <a href="https://www.nwl.co.uk/media-centre/611\_8147.aspx">https://www.nwl.co.uk/media-centre/611\_8147.aspx</a>
- Scottish Water Intranet Front page Utility Leaders Launch EU Skills Inclusion Commitment [no link, internal viewing only]
- SSE http://sse.com/newsandviews/allarticles/2019/02/sse-joins-sector-wide-inclusion-and-diversity-commitment/
- Thames Water <a href="https://corporate.thameswater.co.uk/Media/News-releases/Pledge-to-increase-diversity-and-inclusion-across-energy-and-utilities-workforce">https://corporate.thameswater.co.uk/Media/News-releases/Pledge-to-increase-diversity-and-inclusion-across-energy-and-utilities-workforce</a>
- Thames Water <a href="https://smartwatermagazine.com/news/thames-water/thames-water-signs-pledge-increase-diversity-inclusion-across-energy-and-utilities">https://smartwatermagazine.com/news/thames-water/thames-water-signs-pledge-increase-diversity-inclusion-across-energy-and-utilities</a>



# Press Release Links



- Utility Week <a href="https://utilityweek.co.uk/utility-bosses-pledge-improve-workforce-diversity/">https://utilityweek.co.uk/utility-bosses-pledge-improve-workforce-diversity/</a>
- Energy Live News <a href="https://www.energylivenews.com/2019/02/12/energy-and-utility-firms-sign-up-to-diversity-commitment/">https://www.energylivenews.com/2019/02/12/energy-and-utility-firms-sign-up-to-diversity-commitment/</a>
- Recycling & Waste World <a href="http://www.recyclingwasteworld.co.uk/news/leading-energy-and-utilities-companies-launch-inclusion-commitment/208971/">http://www.recyclingwasteworld.co.uk/news/leading-energy-and-utilities-companies-launch-inclusion-commitment/208971/</a>
- Building Services & Environmental Engineer (BSEE) <a href="http://www.bsee.co.uk/leading-energy-utilities-ceos-launch-a-sector-inclusion-commitment">http://www.bsee.co.uk/leading-energy-utilities-ceos-launch-a-sector-inclusion-commitment</a>
- FE News <a href="https://www.fenews.co.uk/press-releases/79-sp-821/25628-leading-energy-utilities-ceos-launch-a-sector-inclusion-commitment">https://www.fenews.co.uk/press-releases/79-sp-821/25628-leading-energy-utilities-ceos-launch-a-sector-inclusion-commitment</a>
- Business Green https://www.businessgreen.com/bg/news/3070852/inclusion-commitment-32-energy-firms-promise-more-diverse-workforce
- Smart Energy International https://www.smart-energy.com/industry-sectors/business-finance-regulation/uk-energy-companies-embrace-diversity-to-secure-future-talent/
- MRW (Waste) https://www.mrw.co.uk/latest/waste-sector-signs-up-to-workforce-inclusion-scheme/10039871.article
- Construction Enquirer http://www.constructionenquirer.com/2019/02/12/utility-contractors-launch-diversity-crusade/
- Lets Recycle <a href="https://www.letsrecycle.com/news/latest-news/waste-businesses-sign-up-to-diversity-commitment/">https://www.letsrecycle.com/news/latest-news/waste-businesses-sign-up-to-diversity-commitment/</a>
- Energy Solutions https://www.energybrokers.co.uk/news/sse/sse-joins-sector-wide-inclusion-and-diversity-commitment
- WWT News <a href="https://wwtonline.co.uk/news/energy-and-utilities-ceos-launch-sector-inclusion-commitment">https://wwtonline.co.uk/news/energy-and-utilities-ceos-launch-sector-inclusion-commitment</a>
- CIWM Journal https://ciwm-journal.co.uk/waste-firms-sign-up-to-energy-and-utilities-inclusion-commitment/
- PBC Today <a href="https://www.pbctoday.co.uk/news/energy-news/energy-utilities-inclusion-commitment/52386/">https://www.pbctoday.co.uk/news/energy-news/energy-utilities-inclusion-commitment/52386/</a>
- Scottish Construction Now <a href="https://www.scottishconstructionnow.com/article/energy-and-utilities-companies-sign-diversity-commitment">https://www.scottishconstructionnow.com/article/energy-and-utilities-companies-sign-diversity-commitment</a>
- Inside Industry <a href="http://www.insideindustry.com/index.php/news2/energy/1101-amey-and-industry-leaders-launch-sector-inclusion-commitment">http://www.insideindustry.com/index.php/news2/energy/1101-amey-and-industry-leaders-launch-sector-inclusion-commitment</a>
- Water & Wastes Digest <a href="https://www.wwdmag.com/energy/business-news-round-feb-15">https://www.wwdmag.com/energy/business-news-round-feb-15</a>
- The Water Report <a href="https://www.thewaterreport.co.uk/single-post/2019/02/18/Water-chiefs-back-inclusion-commitment-to-boost-workforce-diversity">https://www.thewaterreport.co.uk/single-post/2019/02/18/Water-chiefs-back-inclusion-commitment-to-boost-workforce-diversity</a>

## Press Release Links



- Premises & Facilities Management Online <a href="http://www.pfmonthenet.net/article/165333/Energy-and-utilities-skills-gap-resolution-initiative.aspx">http://www.pfmonthenet.net/article/165333/Energy-and-utilities-skills-gap-resolution-initiative.aspx</a>
- The National (Scotland) <a href="https://www.thenational.scot/news/17425066.scottish-firms-join-bid-to-improve-diversity-in-energy-industry/?ref=rss">https://www.thenational.scot/news/17425066.scottish-firms-join-bid-to-improve-diversity-in-energy-industry/?ref=rss</a> [also available in print edition on 12 February as 'Utility firms team up in bid to boost diversity']
- essex-tv.co.uk http://www.essex-tv.co.uk/essex-suffolk-water-helps-launch-sector-wide-inclusion-commitment/
- Design & Build UK <a href="http://designandbuilduk.net/amey-joins-leading-energy-and-utilities-companies-to-launch-a-sector-inclusion-commitment/">http://designandbuilduk.net/amey-joins-leading-energy-and-utilities-companies-to-launch-a-sector-inclusion-commitment/</a>

# Offline coverage:

- Building, Short and Tweet: What the industry was Twittering about this week, page 27, 15 February
- Dundee Courier, SSE aiming for more diverse workforce, page 30, 12 February
- East London Enquirer, Essex & Suffolk Water helps launch sector-wide inclusion commitment, page 27, 14 February
- Essex Enquirer (Chelmsford), Essex & Suffolk Water helps launch sector-wide inclusion commitment, page 27, 14 February
- The Forester, National campaign launched to attract more diverse talent, page 22, 12 February
- The Journal (Newcastle), You're all invited, but do you feel a part of the scene?, page 23, 12 February
- Utility Week, Seven Days... Story by numbers, 15 February [summary of the week's news in numbers in the print edition]

# Stakeholder Support





#### Institute of Water

4,683 followers

NEWS: Leading energy & utilities CEO's launch a sector inclusion commitment

CEO's from 32 of the country's leading energy and utilities employers today launch a sector Inclusion Commitment that is a long-term commitment to attract more diverse and inclusive talent into their industry, reflecting the communities they serve.

The Energy & Utilities Skills Partnership, led by sector employers, recognised in its Workforce Renewal and Skills Strategy: 2020 that its current workforce fails to fully represent the 65 million people it serves every day. It's no great surprise that 83% of the sector's workforce are male, compared to 47% for all sectors nationally. Women, people with disabilities, the BAME community and under 24's have traditionally been under-represented in the energy and utilities sector, compared to national averages.

To tackle this challenge, and to build a resilient workforce for the future, 32 leading employers have committed themselves to drive change and work collaboratively to attract, recruit and retain a more diverse talent to the sector. Employing around 566,000 people across the UK, the sector will need over 221,000 new recruits to fill its expected skills gap by 2027.







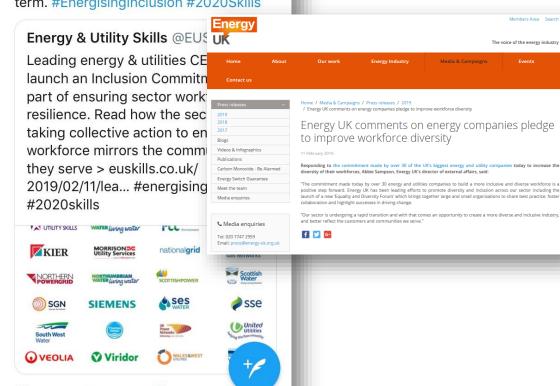




Energy & Utility Skills liked



The Equal Group @theequalgroup · 2h What a great commitment! Well done for leading on this @EUSkills Looking forward to seeing how this initiative impacts the energy industry in the long term. #EnergisingInclusion #2020Skills



# **Analytics**

## Digital overview:

1.6 million impressions on Twitter alone\*

261 tweets

30 LinkedIn posts

## Inclusion webpage:

- 876 visits
- Average time on page 3 mins 56 secs (average page view time 1 min 29 secs indicates high level of engagement)
- Inclusion video: 246 views
- Press release downloads: 459
- CEO quotes document views: 22
- Hashtag Monitoring: #energisinginclusion



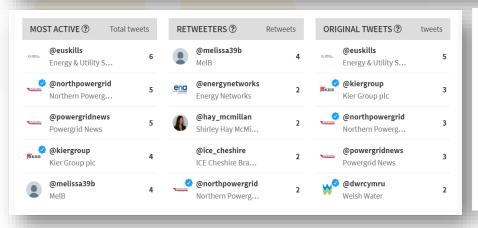




# D&I Social Media from Employers DAY ONE: LAUNCH DAY #energisinginclusion







MOST POPULAR ?	Followers	HIGHEST IMPACT ?	Impacts	TOP PHOTOGRAPHERS ® Pho	tos
<b>@kiergroup</b> Kier Group plc	61,597	<b>@kiergroup</b> Kier Group plc	246,388	@kiergroup Kier Group plc	3
@ukjobsnow UK Jobs Now!	30,086	@northpowergrid Northern Powerg	108,440	<b>@dwrcymru</b> Welsh Water	2
@scottishpower ScottishPower	28,878	<b>@scottishpower</b> ScottishPower	57,756	@eswh2o Essex & Suffolk W	2
@scottish_water Scottish Water	28,155	@ameyplc Amey	42,248	@northpowergrid Northern Powerg	2
@anglianwater Anglian Water	26,533	@northumbrianh2o Northumbrian W	40,374	@northumbrianh2o Northumbrian W	2

# D&I Social Media from Employers TO DATE: #energisinginclusion

261

TOTAL TWEETS (?)





4,630.04
Followers/contributor ③



560,235
Potential reach ⑦



Original tweets ?



121
Contributors ③



**3 Z**Original contributors ③



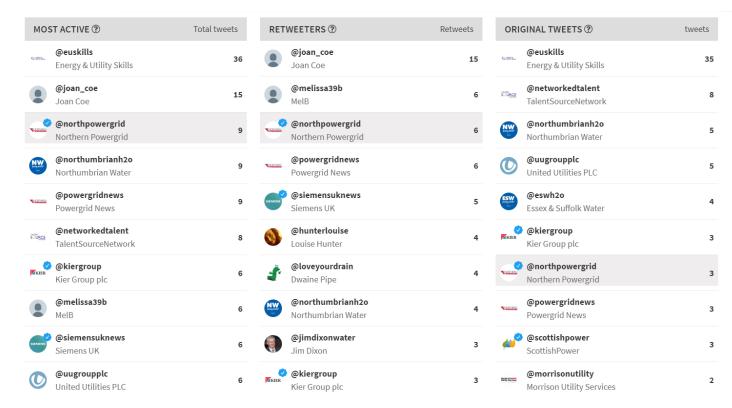
2.16

Tweets/contributor ?



2.97

Original tweets/contributors ?





# FIND OUT MORE: To find out more about the commitment and

how you can join, please visit:

www.euskills.co.uk/inclsuion